



Pathway Service Model

Enterprise Plans

90 days

Onboarding

- ✓ **Account** setup
- ✓ **10 workflow** implementations





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Optional

Training

- ▶ 10 one-on-one training sessions
- ▶ **Self-service training** via Pathway Academy





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Ongoing

Support

- ↻ 1 video meetings / week
- ↻ Email & Slack support
- ↻ Ticket-based troubleshooting
- ↻ Quarterly check-in call
- ↻ + 40 workflows per year

